

Ensuring Total Survey Quality when Transitioning a Longitudinal Survey from In-Person to Web-Mail Mixed Mode

Dan Liao^{1,} Paul P. Biemer^{1,2}, Brian J. Burke¹, Robert Allen Hummer^{2,} Kathleen M. Harris²

¹RTI International ²The University of North Carolina at Chapel Hill

> International Total Survey Error Workshop (ITSEW) September 18, 2024 George Washington University, Washington, DC

Outline

- 1. Overview of National Longitudinal Study of Adolescent to Adult Health (Add Health) (from 1990s to present)
 - Transitioning from in-person to web-mail mixed mode at Wave V
- Potential survey quality impact of the transitioning
- Add Health Wave V: ensuring total survey quality with a multisample, multi-phase responsive design
- Mode effect analysis and results at Wave V
- Nonresponse follow-up sample design at Wave VI
- Future research







National Longitudinal Study of Adolescent to Adult Health (Add Health)



Survey Quality Impact: Switching from In-person Interviewing to Mixed-mode

Pros

- Nonresponse Error
 - Greater flexibility to respond at their convenience
 - More follow-ups (with flexibility to incorporate incentive strategies)
- Measurement Error
 - Web/Mail surveys provide consistent delivery of questions, reducing interviewer-induced variability and measurement
- Survey Cost and Efficiency
 - Cheaper

DINC | POPULATION CENTER

• More timely

Cons

- Nonresponse Error
 - Lower response rate
 - Underrepresentation of certain subpopulations due to technological barriers or mode preference
- Measurement Error
 - Loss of interviewer assistance: in-person surveys can also provide more accurate and complete responses
 - Survey fatigue
- Longitudinal Consistency
 - Nonresponse: A shift in data collection mode may cause panel attrition, where respondents who were comfortable with in-person interviews may drop out in the web-based phase.
 - Measurement: Switching modes between waves may lead to mode effects, where the same question elicits different responses depending on the mode.

INTERNATION

Add Health – Wave V Design: Multi-Sample, Multi-Phase Responsive Design

Add Health Wave V Multi-Sample, Two-Phase Responsive Design



5

Multi-Sample, Multi-Phase Responsive Design

Mitigation of Nonresponse Error (Panel Attrition)

Nonresponse Follow-up (NRFU): For each subsample using a mixed-mode data collection
protocol, a random subset of nonrespondents will be selected for follow-up, offering options for
in-person interviews or prompting them to complete the web survey.

Mitigation of Measurement Error (Mode Effect)

- Sample 2b, as a parallel sample, was conducted by in-person interviewing designed to replicate the Wave IV protocol to the extent possible.
- With Sample 2b, mode effect analysis can be conducted to evaluate mode effects across different types of survey questionnaire variables.







Example Add Health Questionnaire Items Used in the Analysis

	Original No. of		
Item Wording	Categories	Abbreviation	Recoded Item
In general, how is your health?	5	Goodhlth	In good health? 1(2) = yes(no)
Which of the following best describes your current health insurance situation?	14	Insure	Has insurance? 1(2) = yes(no)
In the past 12 months, have you had a dental examination by a dentist or dental hygienist?	2	Dental	1(2) = yes(no)
During the past 7 days, I felt that I could not shake off the blues, even with help from my family and friends.	4	Blue	Ever felt blue? 1(2) = yes(no)
During the past 7 days, I felt sad.	4	Sad	Ever felt sad? 1(2) = yes(no)
Have you ever had vaginal intercourse?	2	Intercourse	1(2) = yes(no)
Are you romantically attracted to females?	2	Att_Fem	1(2) = yes(no)
Are you romantically attracted to males?	2	Att_Mal	1(2) = yes(no)
Have you ever smoked cigarettes regularly—that is, at least one cigarette every day for 30 days?	2	CigUse	1(2) = yes(no)
During the past 12 months, have you ever seriously thought about committing suicide?	2	Suicide	1(2) = yes(no)

Note: Items in *italics* were collected by CASI in in-person mode to reduce the risks of social desirability effects (see, e.g., Tourangeau et al., 2000). Items not italicized were obtained by interviewers.







Mode Effect Analysis Part 1: DME & RDME

- Differential Mode Effect (DME)
 - A simple indicator of the existence of a Wave V mode effect is the DME defined as

$$\mathsf{DME} = \bar{y}_{MM} - \bar{y}_{2b},$$

where \bar{y}_{MM} is the mean of the combined mixed-mode sample (Sample MM), and \bar{y}_{2b} is the mean of the in-person sample (Sample 2b).

• Relative Differential Mode Effect (RDME)

RDME = $\frac{\text{DME}}{\bar{y}_V}$ where \bar{y}_V is the mean of the full Wave V sample (Samples MM+2b).







Comparing the Item-Level RDMEs Mail/Web (MW) and In-Person (IP) Modes

Hypothesis Testing Results

Tested three null hypotheses: (a) |RDME| = 0 (b) |RDME| ≤0.05 (c) |RDME|≤0.10. The absolute RDME significantly exceeds 10% for two items (Blue and Sad) and significantly exceeds 0 for one item (Intercourse).









Mode Effect Analysis Part 2: Path Diagram for the Basic MLCA Model Used for the Analysis



Notation

- X_t: the latent construct at Wave t
- Y_t: the corresponding survey indicator of X_t

S:Sample

- S = 1 for MM (mixed-mode Sample)
- S = 2 for Sample 2b (in-person Sample)
- M_t: mode of data collection
 - M_t=1 for mail/web mixed-mode
 - M_t=2 for in person

S× M₅ : the joint effect of the sample and mode

- (1,1): MM sample, Phase 1
- (1,2): MM sample, Phase 2 (NRFU in person)
- (2,2): Sample 2b, in person
- An **arrow** indicates a dependency on the variable at the head of the arrow
- The **dashed line** indicates that an equality constraint has been imposed on the dependencies at the line's intersections.



10

Mode Effect Analysis Part 2 MCLA Result: Biases



Relative Measurement Bias(Mail/Web)

Relative Measurement Bias(In-Person)

Relative Nonresponse Bias(Mail/Web)

Relative Nonresponse Bias(In-Person)







Part 2: MLCA Results: Relative Root Mean Squared Errors



Summary of the Mode Effect Analysis Results



Bad News: the risk of mode effects when comparing Wave V and prior wave estimates is relatively high



Good News: in several important respects, the new two-phased, mixed-mode design out-performed the traditional design with inperson interviewing.







Wave VI Survey Design



Using in-Person NRFU to Supplement Mixed-Mode Data Collection

- Usually, only **a moderate proportion** of nonrespondents can be contacted due to cost consideration.
- The reduction in bias of estimates due to NRFU can be negated by the increase in sampling variance, leading a larger mean squared error (MSE).
- We are aiming to diversify our sample
 - Race/Ethnicity Groups
 - Education Level







NRFU Simulation Study Results: Reducing MSE While Diversifying Sample 1

- Choose NRFU sample of 3,500 to achieve 1,200 completes
 - To reduce weight variation, Probability Proportional to Size (PPS) sampling is used to select the NRFU sample, with the size measure determined by the Wave I base weight, estimated NRFU response propensity for each individual (based on Wave V experiences), and oversampling factor for minorities.
- Choose "reserve NRFU sample" of 1,500 in case needed
- Include all sample members with less than high school education into NRFU
- Oversample Black, Hispanic, & Asian sample members into NRFU by multiplying their original size measure (under PPS sampling) by k=10
 - k=10 achieves a balance between increasing sample sizes for minorities while not causing extremely large unequal weighting effects (UWE>4) for the overall sample







Future Research

Mode Effect Analysis for Wave VI	Consider repeating this analysis for a wider selection of survey questionnaire items using the Wave III-VI data to test the validity of the key assumptions and verify the reproducibility of the results from the current analysis.	
	Examine the relationship between the type of survey items and the direction and magnitude of their mode effect. This analysis can offer further insight into which types of survey items may be more sensitive to mode changes and should be treated with caution when analyzing their longitudinal trends.	
Evaluation of the Nonresponse Follow-up Sample Design	At the conclusion of Wave VI, use the final survey response status to assess the effectiveness of the current sample design in terms of expected response rates and the number of final completions by subpopulation, achieved through the oversampling strategy.	
	Assess the impact of the NRFU sample on reducing nonresponse bias and its effect on the variance and mean squared error (MSE) of key survey outcomes.	







For information on obtaining Add Health data, please visit our project website <u>https://addhealth.cpc.unc.edu</u>







Acknowledgements

- Wave VI of Add Health is supported by two cooperative agreements from the National Institute on Aging (1U01AG071448, principal investigator Robert A. Hummer, and 1U01AG071450, principal investigators Robert A. Hummer and Allison E. Aiello) to the University of North Carolina Chapel Hill. Co-funding for Wave VI is being provided by the Eunice Kennedy Shriver National Institute of Child Health and Human Development, the National Institute on Minority Health and Health Disparities, the National Institute on Drug Abuse, the NIH Office of Behavioral and Social Science Research, and the NIH Office of Disease Prevention. Waves I-V data are from the Add Health Program Project, grant P01 HD31921 (Kathleen Mullan Harris) from the Eunice Kennedy Shriver National Institute of Child Health and Human Development, with cooperative funding from 23 other federal agencies and foundations. The content of this presentation is solely the responsibility of the authors and does not necessarily represent the official views of the National Institutes of Health, the University of North Carolina at Chapel Hill, or RTI International.
- Add Health was originally designed by J. Richard Udry, Peter S. Bearman, and Kathleen Mullan Harris at the University of North Carolina at Chapel Hill. Add Health is currently directed by Robert A. Hummer; it was previously directed by Kathleen Mullan Harris (2004-2021) and J. Richard Udry (1994-2004).











Dan Liao dliao@rti.org



